# LIBRARY CIRCULATION ASSISTANT I POSITION

## SUMMARY

Performs circulation activity, including the issuing, return and record keeping procedures of the library; provides customer service.

# QUALIFICATIONS

- High school diploma or GED
- Valid driver's license
- Flexible schedule, including evenings and Saturdays
- Keyboarding and general office experience
- Customer service experience
- Some previous library or work experience desired
- Bachelor's degree desired

### **ESSENTIAL JOB FUNCTIONS**

- Performs circulation desk procedures, such as checking in and checking out materials, registering patrons, and collecting fines.
- Does typing and filing.
- Processes, withdraws, repairs, and reconditions library materials.
- Shelves library materials and reads shelves.
- Assists with library programs and displays.
- Assists patrons with ready-reference questions and reader's advisory, bibliographic instruction, and database searching.
- Assists patrons with mechanical operations of library equipment.
- Answers directional questions and refers patrons to appropriate personnel.
- Performs other related work as required.

### **KNOWLEDGE AND SKILLS**

- Ability to deal with associates and the public in a courteous manner.
- Working knowledge of library methods and procedures.
- Computer knowledge and skills.
- Keyboarding and filing ability.
- Working knowledge of English grammar and spelling.
- Willingness to maintain skills in above mentioned areas through active participation in appropriate library skill learning experiences.

### PHYSICAL DEMANDS

- Sitting, standing, walking, climbing, and stooping.
- Bending/twisting and reaching.
- Talking and hearing; use of the telephone.

- Far vision at 20 feet or further; near vision of 20 inches or less.
- Lifting and carrying: 50 pounds or less.
- Handling: processing, picking up, and shelving books.
- Fingering: typing, writing, sorting, shelving, and processing.
- Pushing and pulling: objects weighting 60-100 pounds on wheels.

Any combination of training and experience, which would provide the required knowledge, skills, and abilities to perform the essential functions of the position may be qualifying.

This job description is not, nor is it intended to be, a complete statement of all duties, functions and responsibilities that comprise this position.